



Q03 Quality Policy

It is the policy of this company to aim to be the world's best provider of fabricated sheet metal parts, and precision cut laser products. We wish to have customers that come back and products that do not.

We have established this quality policy to be consistent with the purpose and context of our organization. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system.

In pursuit of our policy we will:

Comply with all applicable laws and regulations and with the requirements of ISO 9001:2015.

Customer satisfaction: As an organization we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: Our Top Management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives. In addition, management will ensure that activities are safe for employees, associates and subcontractors.

Training: JD Laser, Inc. will train our staff in the needs and responsibilities of quality management.

Improvement: JD Laser, Inc. is committed to make best use of our management resources in all quality matters. We strive to follow a concept of continual improvement.

Communication. JD Laser, Inc. will communicate quality objectives and our performance against these objectives throughout the company and to interested parties.

Adopt. JD Laser, Inc. has adopted a forward-looking view on future business decisions, which may have quality impacts.

This policy is communicated to all interested parties as well as being made available to the wider community through publication on our website and is included in new employee orientation.

Authorized by:

A handwritten signature in black ink, appearing to read 'David Wilson', is written over a horizontal line.

Position:

President/Owner

Date Approved: May 2, 2018

Review Date: